



QUALITY POLICY

EKI specializes in facilitating scientific advancements by providing laboratories with a comprehensive range of manufactured and packaged chemicals on a daily basis. With over four decades of operational expertise, we have amassed valuable experience on the production floor, fueling the continuous development of innovative products.

Our US-based operations thrive due to our unwavering commitment to equipping customers with the essential resources necessary for reliable execution of critical operations. We take pride in producing both our own brand and customer branded lines of products, catering to the diverse needs of the clinical, industrial, and laboratory markets.

By prioritizing our customers' laboratory requirements, we ensure the delivery of impeccable quality, unwavering consistency, and unparalleled customer service, which serve as the bedrock of our accomplishments. From accommodating small pilot batch sizes to fulfilling substantial truckload orders, we remain dedicated to providing unparalleled support to each customer, attending to their needs on an individual basis.

At EKI, it is our steadfast policy to not only meet but exceed customer expectations in terms of quality while complying with applicable statutory, regulatory, and international standards. We are committed to ensuring the safety and efficacy of our products, ensuring they serve their intended purpose effectively.

We uphold the effectiveness of our Quality Management System by establishing a robust quality framework, closely monitoring quality objectives and process indicators at appropriate intervals to ensure desired outcomes.

Our top management is passionate about providing quality leadership that empowers employees and fosters their unwavering commitment to excellence. The Quality policy is effectively communicated and readily available to all interested parties upon request.

We ensure that all individuals associated with our organization comprehend our company mission, vision, ethos, and the quality culture that underpins our quality policy. Periodic reviews of the quality policy are conducted during quality management review meetings, with the possibility of more frequent reviews if deemed necessary. This iterative approach ensures the ongoing relevance and effectiveness of our quality practices.