



## Order Terms and Conditions

The following are E K Industry's (EKI) standard Terms and Conditions for orders. Executed agreements between EKI and customer supersede EKI's standard Terms and Conditions.

1. Payment Terms
  - All invoices are payable within thirty (30) days from the date of the invoice ("Net 30").
  - Payments must be made in the form specified in the invoice.
  - Preferred payment methods are ACH. Credit Card payments may incur an additional 3% transaction fee.
2. Late Payments
  - Any payment not received within thirty (30) days from the invoice date will be considered overdue.
  - A late fee of 1.5% per month (18% per annum) may be charged on any overdue amounts. This late fee will accrue daily from the due date until full payment is received.
3. Suspension of Orders
  - If an account is more than sixty (60) days overdue, we reserve the right to suspend the fulfillment and shipment of any new or pending orders until the overdue balance is settled.
  - Notification of suspension will be sent to the customer's registered contact email or billing address.
4. Disputes and Adjustments
  - Any disputes regarding invoices must be communicated in writing within seven (7) days from the invoice date.
  - Adjustments to invoices, if any, will be made only after a mutual agreement is reached.
5. Collection Costs
  - The customer agrees to pay any and all costs incurred by us in collecting any past due amounts, including legal fees and expenses.
6. Modification of Terms
  - We reserve the right to modify these terms and conditions at any time. Any changes will be communicated in writing to the customer and will apply to all subsequent orders.
7. Governing Law
  - These terms and conditions shall be governed by and construed in accordance with the laws of Illinois.
8. Acceptance of Terms
  - By placing an order with us, the customer acknowledges and accepts these terms and conditions.

**EKI**  
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